

Employment

Enhancing Representation for Platform Workers: Government Accepts Eight Recommendations by Tripartite Workgroup

On 12 July 2023, the Ministry of Manpower ("**MOM**") announced that the Government had accepted all eight recommendations by the Tripartite Workgroup on Representation for Platform Workers ("**Tripartite Workgroup**"). The recommendations will be implemented from the second half of 2024, and are grouped as follows:

- (a) **Process for platform worker ("PW") representative body to obtain legal mandate to represent PWs**
 - The mandate can be obtained through direct recognition or secret ballot.
 - Only very new or inactive PWs will be excluded from voting in a secret ballot.
 - Voting will be done electronically and conducted by MOM.
 - A mandate requires a majority of votes cast, subject to a 20% quorum of eligible PWs.
- (b) **Scope of negotiations**
 - PW representative bodies and Platform Operators will have the flexibility to determine the areas for negotiation.
 - The Tripartite Workgroup will draw up a set of principles to guide negotiations.
 - A collective agreement must be certified at the Industrial Arbitration Court.
- (c) **Dispute resolution between representative bodies and Platform Operators**
 - Disputes may be surfaced to MOM for conciliation. If a dispute remains unresolved, parties may commence arbitration at the Industrial Arbitration Court.

The Tripartite Workgroup was formed following the Government's acceptance in November 2022 of [12 recommendations to strengthen protections for PWs](#), covering issues such as enhancement of representation for PWs, work compensation, and Central Provident Fund (CPF) contributions.

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Click on the following links for more information (available on the MOM website at www.mom.gov.sg):

- [MOM Press Release titled "Government Accepts Recommendations by Tripartite Workgroup to Enhance Representation for Platform Workers"](#)
- [Enhancing Representation for Platform Workers – Tripartite Workgroup on Representation for Platform Workers Report](#)

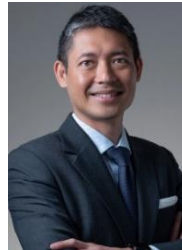
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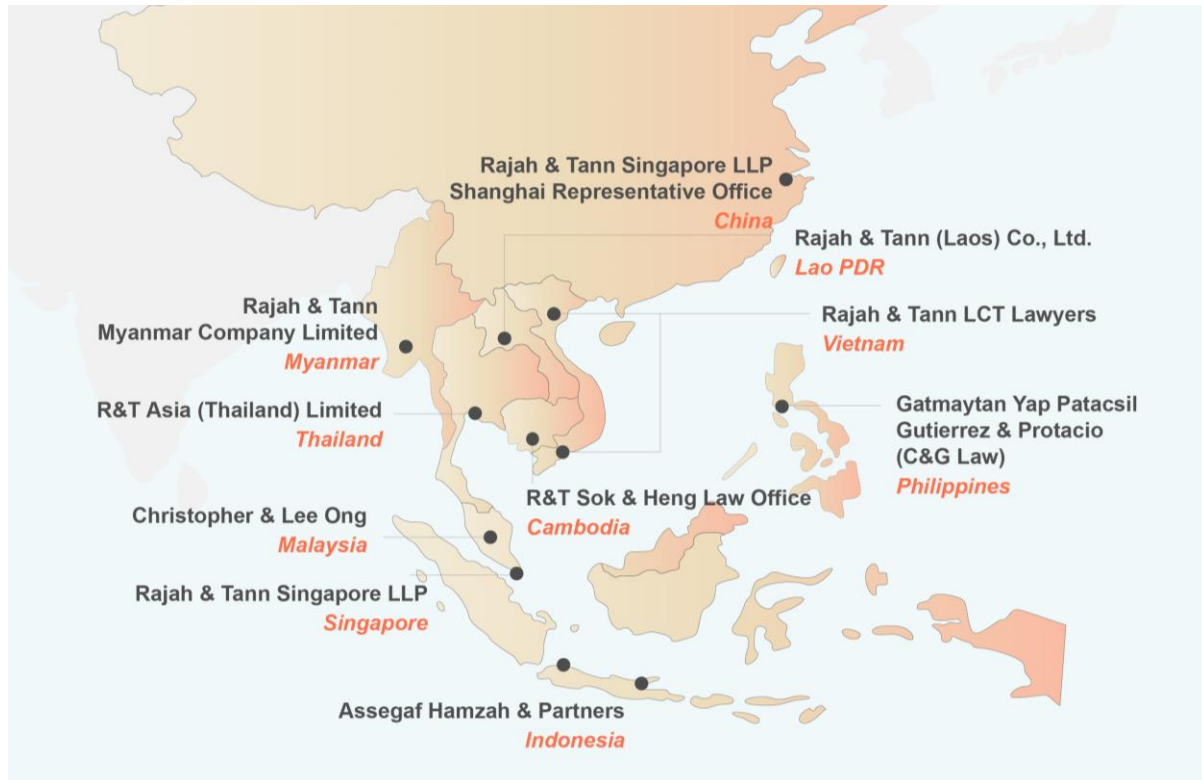
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